Executive Order 124/142
Payment Plan Terms
(Revised August 10, 2020)

In accordance with Executive Order 124/142, Halifax County Public Utilities (HCPU) will not apply late penalties or disconnect services for past due balances between March 31, 2020-July 29, 2020. The Governor’s Executive Order 124/142 expired on July 29, 2020. Customers with outstanding balances accrued from March 31, 2020-July 29, 2020 will be allowed to repay those outstanding balances under the following terms in order to avoid disruption in service:

1. Any amount due at the end of the Executive order will be divided into 9 equal payments/installments. Customers will be automatically enrolled in this repayment plan; however, account holders are responsible for contacting HCPU at 252-583-1451 to verify their monthly repayment amount.

2. The specified installment amount, plus the current amount due, must be paid by 5 pm on the 15th of each month to avoid penalties on the current amount due and no later than 5 pm on the 25th of each month to avoid disconnection of service. All payments will be first applied to the monthly repayment amount, with the remainder of the payment being then applied to the current amount due.

3. Any modifications to the repayment plan must be agreed to in writing, and failure to adhere to the established repayment plan may result in disconnection of service.

4. Any bills due at the end of Executive Order are not included in this repayment plan, and will be charged penalties and subject to disconnection per our normal procedures as outlined in the Halifax County Water Ordinance.

Any questions about these terms should be directed to:

Elizabeth S. Buffaloe
Administrative Officer
26 N. King Street/P.O. Box 70
Halifax, NC 27839
252-583-1451