Executive Order 124
Payment Plan Terms

In accordance with Executive Order 124, Halifax County Public Utilities (HCPU) will not apply late penalties or disconnect services for past due balances between March 31, 2020-June 1, 2020. Executive Order 124 is due to expire on June 1, 2020, unless it is extended by the Governor. Upon expiration of Executive Order 124, customers will be offered a payment plan for balances owed on active accounts as of March 31, 2020 and all charges incurred through date of expiration of Executive Order 124. Customers must comply with the following terms in order to avoid delinquent penalties and disruption in service.

1. Any amount due at the end of the Executive Order 124 will be divided into 9 equal payments/installments. Customers will be automatically enrolled in this payment plan; however, account holders are responsible for contacting HCPU at 252-583-1451 to verify the amount of their installment agreement.

2. The specified installment amount plus the current amount due, must be paid by 5 pm on the 15th of each month to avoid penalties and no later than 5 pm on the 25th of each month to avoid disruption in service.

3. Any modifications to the payment plan must be agreed to in writing, and failure to adhere to the established payment plan may result in disruption of service.

4. Any bills that become due after the expiration of Executive Order 124 are not included in this payment plan, and will be charged penalties and accounts will be disconnected per our normal procedures as outlined in the Halifax County Water Ordinance.

Any questions about these terms should be directed to:

Elizabeth S. Buffaloe
Administrative Officer
26 N. King Street/P.O. Box 70
Halifax, NC 27839
252-583-1451